

Pine Creek Community Restoration has a team of **Disaster Case Managers** (DCMs). The role of a DCM is to assist fire survivors in charting their own paths to recovery, and to help them access the assistance available from charities, the government, and other agencies. The DCMs have relevant backgrounds and experience, and all have been trained for this role by the United Methodist Committee on Relief (UMCOR). Our present staff include Melissa, Larry, Sue, and Hank.

If you need assistance from a Disaster Case Manager and have not been contacted by one, please send an email to DisasterReservist.HSDR10@mil.wa.gov or visit Town Hall.



Larry is a retired pastor with experience in Disaster Response donations management and Critical Incident Stress Management Teams. He is currently the Disaster Response Coordinator for Adventist Community Services in the Pacific Northwest, including Alaska.



Melissa received her Master of Social Work degree from the University of Washington and has worked in social services in Eastern Washington since 2015. She has experience in child welfare and hospice social work. She moved to Whitman County in 2019 and hopes that her work will be helpful for her neighboring towns.



Sue is a retired office manager/bookkeeper, wife, mother and grandmother from Richland, WA. She is a worship assistant at Richland Lutheran Church and for the last nine years has been involved with a Christian retreat ministry for women impacted by incarceration of someone close to them. Sue was trained by United Methodist Committee on Relief (UMCOR) to become a Disaster Case Manager and considers it a privilege and honor to be able to work the people of Malden and Pine City.

Access Advocate: We also have an Access Advocate available as needed. Our DCM Team will determine who would benefit from this service. The role of the Access Advocate depends on each unique situation and the support desired. But they are there to support your choices.

An Access Advocate can:

- listen to your views and concerns
- help you explore your options and rights (without pressuring you)
- provide information to help you make informed decisions
- help you contact relevant people, or contact them on your behalf