

Pine Creek Community Restoration has a team of **Disaster Case Managers (DCMs)**. The role of a DCM is to assist fire survivors in charting their own paths to recovery, and to help them access the assistance available from charities, the government, and other agencies. The DCMs have relevant backgrounds and experience, and all have been trained for this role by the United Methodist Committee on Relief (UMCOR). Our present staff include Melissa, Sue, and Dave Reynolds, the DCM Lead.



Dave Reynolds has lived much of his life in Spangle, Fairfield and near Latah, in rural Spokane County, yet his family roots in Whitman County date back to the 1870s. For more than 35 years, he dedicated himself to helping empower people with disabilities — through direct supports and administratively — to find and keep meaningful jobs, live as independently as possible, and plan for their own futures. He has also worked with business, health care, and government sectors to become more accessible and welcoming to people with disabilities.

If you need assistance from a Disaster Case Manager and have not been contacted by one, please send an email to Dave @ davepfow@hotmail.com or visit Town Hall.



Melissa received her Master of Social Work degree from the University of Washington and has worked in social services in Eastern Washington since 2015. She has experience in child welfare and hospice social work. She moved to Whitman County in 2019 and hopes that her work will be helpful for her neighboring towns.



Sue is a retired office manager/bookkeeper, wife, mother and grandmother from Richland, WA. She is a worship assistant at Richland Lutheran Church and for the last nine years has been involved with a Christian retreat ministry for women impacted by incarceration of someone close to them. Sue was trained by United Methodist Committee on Relief (UMCOR) to become a Disaster Case Manager and considers it a privilege and honor to be able to work the people of Malden and Pine City.

Access Advocate: We also have an Access Advocate available as needed. Our DCM Team will determine who would benefit from this service. The role of the Access Advocate depends on each unique situation and the support desired. But they are there to support your choices.

An Access Advocate can:

- listen to your views and concerns
- help you explore your options and rights (without pressuring you)
- provide information to help you make informed decisions
- help you contact relevant people, or contact them on your behalf